**BSITO-5**

**Third Semester B. Tech IT Engineering**

**Examination Aug/Sep-2015**

**Written & Oral Technical Communication**

**Time:-3Hours Max. Marks: -75**

**SECTION-A**

**Answer any five questions. (5\*5)**

1. Mention the types of personality.
2. What do you understand by communicating with facial expressions and gestures?
3. Define Negative Interactions.
4. Differentiate interpersonal communication from other forms of communication.
5. Why providing and receiving feedback is necessary?
6. Briefly write about active listening.
7. What are the features of interpersonal communication?

**SECTION-B**

**Answer any two questions. (10\*2)**

1. Explain how interpersonal skills can be improved.
2. Enumerate various functions of communication in organizations.
3. Write detail notes on communication and the communication process.

**SECTION-C**

**Answer any two questions. (15\*2)**

1. Elaborate various types of feedback.
2. What are the main components of communication?
3. Describe various barriers to effective communication.